

Privacy policy regarding application for access to TADDO

A. Controller

This privacy policy provides you with information on the collection, processing and use of your personal data by Volkswagen AG, Berliner Ring 2, 38440 Wolfsburg, datenschutz@volkswagen.de, entered in the register of companies at Braunschweig District Court as HRB 100484 ("Volkswagen AG"), when you use the Group's TADDO (Type Approval Document Distribution Online Audi) system.

B. Collection, processing and use of your personal data

1. Context of data processing and description of processing measures

To use the Group's TADDO (Type Approval Document Distribution Online Audi) system, you must apply for access to the system by emailing a form to servicesupport@o-s.de. As part of this procedure, Volkswagen AG will receive your application in order to check and confirm the correctness of the application (to obtain access rights).

The collection, processing and use of your personal data ("data") is necessary in order to check all of the information required for the application.

2. Relevant data categories and processing purposes

Specifically, the following personal data is processed for the following purposes:

1. Job-related contact and organisation data
 - a) For identification, setting up and allocating the account and queries
 - Surname, first name
 - Company
 - Company address
 - Business email address
 - Business telephone number
 - Business fax number
 - b) For activation and authorisation in the system
 - Responsibility (task)

3. Receiver

After examination and approval by the Whole Vehicle Homologation/Safety department of Volkswagen AG, the applications are returned to Service Support (servicesupport.center@o-s.de) is operational services GmbH & Co KG, Unterschweinstiege 2–14, 60549 Frankfurt).

4. Legal basis for data processing

For employees of Volkswagen AG, the collection, processing and use of personal data takes place on the basis of the employment relationship (Article 88 GDPR in conjunction with Section 26 of the German Federal Data Protection Act).

For employees of the Group, authorities, accredited technical services and importers, the collection, processing and use of personal data is subject to a weighing of interests in accordance with Article 6(1) (f) of the General Data Protection Regulation (GDPR). Volkswagen AG has a legitimate interest in being able to uniquely identify the applicant in order to ensure that only persons with a legitimate interest can inspect data that is within the responsibility of Volkswagen AG. Without the job-related contact and organisation data, it would not be possible to check the correctness and validity of the application.

5. Duration of processing and deletion of data

The application form will be deleted from the system two years after the date of application/request.

C. Your rights

You may exercise the following rights vis-a-vis Volkswagen AG at any time free of charge. Further information on asserting your rights is provided in section D.

Right of access: You are entitled to access information from us about how we process your personal data.

Right to rectification: You have the right to request that we rectify any of your personal data that may be inaccurate or incomplete.

Right to erasure: You have the right to have your data erased if the conditions set out in Article 17 of the GDPR are met. According to this, you can demand, for example, that your data is erased if it is no longer necessary for the purposes for which it was collected. In addition, you can demand erasure if we process your data on the basis of your consent and you withdraw this consent.

Right to restriction of processing: You have the right to ask for a restriction of the processing of your data if the conditions set out in Article 18 of the GDPR are met. This is the case, for example, if you dispute the accuracy of your data. You can demand restriction of processing for the period during which the data is being checked.

Right to object: You have the right to object to the processing of your data if processing is based on an overriding interest or your data are used for the purposes of direct advertising. An objection is permitted if processing is conducted in either the public interest or for the exercise of official authority, or if it is conducted for a legitimate interest of Volkswagen AG or of a third party. If you object to the processing of your data, please notify us of the reasons for your objection. Furthermore, you have the right to object to data processing for the purposes of direct marketing. This also applies to profiling where this is connected to direct marketing.

Right to data portability: You have the right to receive your data in a structured, commonly used and machine-readable format and transfer the data to another data processor, provided that data processing is based on consent or contract fulfilment and that automated processing methods are used.

Right to withdraw consent: If the data processing is based on consent, you have the right to withdraw your consent to the data processing with effect for the future at any time, free of charge.

Right of complaint: You also have the right to lodge a complaint about our processing of your data with a supervisory authority (such as the Data Protection Commissioner for the State of Lower Saxony [Landesbeauftragte für den Datenschutz Niedersachsen]).

D. Your contacts

Contacts for exercising your rights

The contact persons for exercising your rights and further information can be found at the following website <https://datenschutz.volkswagen.de>.

Data protection officer

Our data protection officer is your contact person for matters relating to data protection:

Data protection officer at Volkswagen AG

Berliner Ring 2, 38440 Wolfsburg, Germany

dataprivacy@volkswagen.de

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